

Billing and Collection Agent Report For period ending May 31, 2011

To NANC June 13, 2011

NANPA FUND STATEMENT OF FINANCIAL POSITION May 31, 2011

| ASSELS |
|--------|
|--------|

| Cash Balance in bank account | | | \$ 1,677,914 |
|---|-------|-----------|-----------------|
| Receivable from US Carriers | | 197,487 | |
| Receivable from Canada | | 6,670 | |
| Receivable from Caribbean countries | | 2,105 | |
| Receivables forwarded to FCC for collection (Over 90 days) | | 379,109 | |
| Allowance for uncollectible accounts | | (415,900) | 169,471 |
| Prepaid maintenance contract | | | 1,141 |
| Total assets | | | 1,848,526 |
| Less: Accrued liabilities (see below for makeup) | | | (343,481) |
| Fund balance | | | \$ 1,505,045 |
| Makeup of Accrued Liabilities (see following page for additional details) | | | |
| Welch LLP | | 22,784 | |
| NEUSTAR Pooling 1K Block Pooling Expenses | | 185,365 | |
| NEUSTAR Admin Expenses | | 130,417 | |
| Data Collection Agent - USAC | | 4,915 | |
| | \$ | 343,481 | |
| ************ | ***** | ***** | |

The proposed contribution factor and budget for the period July 2011 to June 2012 was submitted to the FCC on May 2, 2011 for its approval. The proposed contribution factor is 0.000022. The Public Notice was issued on May 16, 2011. It was deemed approved 14 days later.

NANPA FUND FORECASTED STATEMENT OF CHANGES IN FUND BALANCE JULY 2010 TO JUNE 2011

| | | | | | | | Actual | | | | | | Budgeted | | | Variance between |
|--|------------|----------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|--------------------|--------------------|----------------------------|--|
| | | Jul-10 | Aug-10 | Sep-10 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Total | Budget | forecasted balance at June 30/11 and budget |
| Revenue International Contributions | (4) | 40.000 | 6.670 | 0.070 | 0.070 | 0.070 | 6.670 | 0.070 | 0.070 | 6.669 | 0.000 | 0.000 | | 80,036 | 99.999 | |
| Canada Caribbean countries Total International Contributions | (1) (1) | 13,339 16,403 29,742 | 6,670 | 6,670 - 6,670 | 6,670 - 6,670 | 6,670 - 6,670 | 6,670 | 6,670 - 6,670 | 6,670 - 6,670 | 6,669 | 6,669 - 6,669 | 6,669 - 6,669 | <u>-</u> | 16,403 96,439 | 80,036 16,403 96,439 | |
| Domestic Contributions - US carriers | (1) | 2,241,497 | 179,293 | 188,748 | 186,209 | 186,448 | 187,670 | 186,515 | 187,469 | 187,247 | 185,900 | 177,936 | _ | 4,094,932 | 4,034,718 | 60,214 |
| Late filing fees for Form 499A | (2) | (100) (| 9,700) | 1,600.00 | 200.00 (| 2,600) (| 600) (| 2,100) (| 500) (| 300) | 1,100 | 800 | 115,000 | 102,800 | 115,000 | (12,200) |
| Interest income | (3) | 1,128 | 1,267 | 1,439 | 1,062 | 979 | 1,092 | 795 | 504 | 449 | 382 | 377 | 1,000 | 10,474 | 12,000 | 1,526 |
| Total revenue | | 2,272,267 | 177,530 | 198,457 | 194,141 | 191,497 | 194,832 | 191,880 | 194,143 | 194,065 | 194,051 | 185,782 | 116,000 | 4,304,645 | 4,258,157 | 46,488 |
| Expenses | | | | | | | | | | | | | | | | |
| NANPA Administration | (4), (7) | 139,465 | 130,353 | 130,041 | 186,342 | 131,742 | 141,617 | 128,968 | 131,075 | 130,934 | 136,790 | 130,417 | 131,000 | 1,648,744 | 1,667,000 | (18,256) |
| 1K Block Pooling Administration | (4), (8) | 188,498 | 186,932 | 194,735 | 185,365 | 199,247 | 185,365 | 185,365 | 185,365 | 205,257 | 185,365 | 185,365 | 185,365 | 2,272,224 | 2,229,082 | 43,142 |
| pANI | (9) | - | - | - | - | - | - | - | - | - | - | - | 200,000 | 200,000 | 200,000 | |
| Billing and Collection Welch LLP Data Collection Agent | (4) (5) | 21,359 3,707 | 20,100 3,636 | 20,100 3,706 | 20,100 4,289 | 20,100 7,193 | 20,100 6,704 | 20,100 9,806 | 22,784 3,419 | 22,784 5,609 | 22,784 6,281 | 22,784 4,695 | 22,784 4,500 | 255,879 63,545 | 238,800 54,000 | 17,079 9,545 |
| Annual Operations Audit | (6) | - | - | 36,000 | - | - | - | - | - | - | - | | - | 36,000 | 36,000 | |
| Bank Charges | (10) | 1,426 | 4,170 | 1,741 | 1,605 | 1,867 | 1,670 | 1,393 | 2,056 | 1,398 | 1,386 | 1,621 | - | 20,333 | - | 20,333 |
| Carrier Audits | (11) | - | - | - | - | - | - | - | - | - | - | - | - | - | 700,000 | (700,000) |
| Bad debt expense | (12) | 44,293 (| 9,977) (| 3,473) | 20,280.00 (| 6,614) | - (| 1,831) | | 4,700 | | 800.00 | <u>-</u> | 46,578 | | 46,578 |
| Total expenses | | 398,748 | 335,214 | 382,850 | 417,981 | 353,535 | 355,456 | 343,801 | 344,699 | 370,682 | 352,606 | 344,082 | 543,649 | 4,543,303 | 5,124,882 | (581,579) |
| Net revenue (expenses) | | 1,873,519 (| 157,684) (| 184,393) (| 223,840) (| 162,038) (| 160,624) (| 151,921) (| 150,556) (| 176,617) (| 158,555) (| (158,300) (| 427,649) | (238,658) (| 866,725) | 628,067 |
| Opening fund balance | | 1,316,054 | 3,189,573 | 3,031,889 | 2,847,496 | 2,623,656 | 2,461,618 | 2,300,994 | 2,149,073 | 1,998,517 | 1,821,900 | 1,663,345 | 1,505,045 | 1,316,054 | 1,366,725 | (50,671) |
| Closing fund balance | | 3,189,573 | 3,031,889 | 2,847,496 | 2,623,656 | 2,461,618 | 2,300,994 | 2,149,073 | 1,998,517 | 1,821,900 | 1,663,345 | 1,505,045 | 1,077,396 | 1,077,396 | 500,000 | 577,396 |
| Fund balance makeup: Contingency Surplus | | 500,000 2,689,573 | 500,000 2,531,889 | 500,000 2,347,496 | 500,000 2,123,656 | 500,000 1,961,618 | 500,000 1.800.994 | 500,000 1,649,073 | 500,000 1,498,517 | 500,000 1,321,900 | 500,000 1,163,345 | 500,000 1,005,045 | 500,000 577,396 | 500,000 577,396 | 500,000 | |
| | | 3,189,573 | 3,031,889 | 2,847,496 | 2,623,656 | 2,461,618 | 2,300,994 | 2,149,073 | 1,998,517 | 1,821,900 | 1,663,345 | 1,505,045 | 1,077,396 | 1,077,396 | 500,000 | |

Assumptions:

- (1) The US carrier contributions for the period from July 2010 to June 2011 and the International contributions are based upon actual billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates
- (4) The expense for 1K Block Pooling is based on the contract in force.
 - The cost of NANPA Administration is based on contract in force until July 8, 2011.
 - The cost of B&C Agent is based on the interim contract with Welch LLP in force until July 31, 2011.
- (5) The expense for the Data Collection Agent is based on estimate of costs by USAC for the 2010 calendar year.
- (6) The cost for the annual operations audit performed by Ernst & Young is \$36,000.
- (7) No commentary for June
- (8) No commentary for June
- (9) Interim p-ANI administration is now covered under the new Pooling contract. \$200,000 has been allowed for the cost of permanent pANI in 2010/11. A change order was submitted to the FCC at the end January 2011.
- (10) Bank fees are an expense to the Fund.
- (11) The budget allowed \$700,000 for carrier audits. The FCC has indicated that this will not be spent this funding year.
- (12) The allowance covers all accounts considered potentially uncollectible at May 31, 2011. This will be covered by the contingency allowance.

Personalitation of Forecast at June 20, 2011 to Budget

| Reconciliation of Forecast at June 30, 2011 to Budget | |
|--|-----------|
| Budgeted fund balance at June 30/11 - contingency | 500,000 |
| Decrease in fund balance between budget period (February 2010) and June 2010 | (50,671) |
| Additional billings over estimate from budget | 60,214 |
| Late filing fees (reversal) for Form 499A | (12,200) |
| Over estimate of interest earned to date compared to budget | (1,526) |
| NANP Admin - difference between budget and actual contract awarded after budget period | 27,412 |
| NANP Admin - change orders issued | (9,156) |
| Additional billings from B & C Agent due to renewal of contract | (17,079) |
| Data Collection fees - Adjustment to actual from budget | (9,545) |
| Bad debts not budgeted for | (46,578) |
| Pooling change orders | (43,142) |
| Carrier audits that will not be performed | 700,000 |
| Permanent pANi that will not be expended prior to June 30th. | - |
| Bank fees to be covered by Fund under new B&C Agent interim contract | (20,333) |
| Forecasted Fund balance at June 30/11 | 1,077,396 |

NANPA FUND FORECASTED STATEMENT OF CHANGES IN FUND BALANCE JULY 2011 TO JUNE 2012

| | | | 1 | <u> </u> | <u> </u> | I | Proje | ction | <u> </u> | <u> </u> | 1 | 1 | |
|---|------|-----------|------------|------------|------------|-----------|--------------|--------------|------------|-----------|--------------|--------------|----------|
| | | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Apr-12 | May-12 | Jun-12 |
| | | | | | | | | | | | | , | |
| Projected Revenue International Contributions | | | | | | | | | | | | | |
| Canada | (1) | 6,559 | 6,559 | 6,559 | 6,559 | 6,559 | 6,559 | 6,559 | 6,558 | 6,558 | 6,558 | 6,558 | 6,558 |
| Caribbean countries | (1) | 16,241 | | | | | | | - | - | | | - |
| Total International Contributions | | 22,800 | 6,559 | 6,559 | 6,559 | 6,559 | 6,559 | 6,559 | 6,558 | 6,558 | 6,558 | 6,558 | 6,558 |
| Domestic Contributions - US carriers | (1) | 2,493,440 | 218,555 | 218,555 | 218,555 | 218,555 | 218,554 | 218,554 | 218,554 | 218,554 | 218,554 | 218,554 | - |
| Late filing fees for Form 499A | (2) | - | - | - | - | - | - | - | - | - | - | - | 115,000 |
| Interest income | (3) | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 |
| Total projected revenue | | 2,517,240 | 226,114 | 226,114 | 226,114 | 226,114 | 226,113 | 226,113 | 226,112 | 226,112 | 226,112 | 226,112 | 122,558 |
| Projected Expenses | | | | | | | | | | | | | |
| NANPA Administration | (4) | 131,000 | 201,000 | 131,000 | 131,000 | 131,000 | 131,000 | 131,000 | 131,000 | 131,000 | 131,000 | 131,000 | 131,000 |
| 1K Block Pooling Administration | (5) | 185,365 | 183,490 | 181,614 | 181,614 | 181,614 | 181,614 | 181,614 | 181,614 | 181,614 | 181,614 | 181,614 | 181,614 |
| pANI | (6) | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 |
| Billing and Collection | | | | | | | | | | | | | |
| Welch LLP | (7) | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 |
| Data Collection Agent | (8) | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 |
| Annual Operations Audit | (9) | - | - | 38,000 | - | - | - | - | - | - | - | - | |
| Bank Charges | (10) | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 |
| Carrier Audits | (11) | - | - | - | - | - | - | - | 300,000 | - | - | - | - |
| Bad debt expense (recovery) | (12) | | | 70,000 | | | | | - | - | | | - |
| Total projected expenses | | 408,155 | 476,280 | 512,404 | 404,404 | 404,404 | 404,404 | 404,404 | 704,404 | 404,404 | 404,404 | 404,404 | 404,404 |
| Projected Net revenue (expenses) | | 2,109,085 | (250,166) | 286,290) (| 178,290) (| 178,290) | (178,291) (| (178,291) (| 478,292) (| 178,292) | (178,292) (| (178,292) (| 281,846) |
| Projected Opening fund balance | | 1,077,396 | 3,186,481 | 2,936,315 | 2,650,025 | 2,471,735 | 2,293,445 | 2,115,154 | 1,936,863 | 1,458,571 | 1,280,279 | 1,101,987 | 923,695 |
| Projected Closing fund balance | | 3,186,481 | 2,936,315 | 2,650,025 | 2,471,735 | 2,293,445 | 2,115,154 | 1,936,863 | 1,458,571 | 1,280,279 | 1,101,987 | 923,695 | 641,849 |
| Projected Fund balance makeup: | | | | | | | | | | | | | |
| Contingency | | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 750,000 | 641,849 |
| Surplus | | 2,436,481 | 2,186,315 | 1,900,025 | 1,721,735 | 1,543,445 | 1,365,154 | 1,186,863 | 708,571 | 530,279 | 351,987 | 173,695 | - |
| | | 3,186,481 | 2,936,315 | 2,650,025 | 2,471,735 | 2,293,445 | 2,115,154 | 1,936,863 | 1,458,571 | 1,280,279 | 1,101,987 | 923,695 | 641,849 |

Assumptions:

- (1) The contribution for July 2011 June 2012 is based on actual required billings.
- (2) These fees represent the \$100 late filing fee charged to those companies that do not file the Form 499A by the due date.
- (3) Interest income projections are estimates
- (4) The cost of NANPA Administration is based on contract in force until July 8, 2011.
- (5) The expense for the 1K Block Pooling is based on the contract in force.
- (6) The cost of permanent pANI administration has been proposed via change order #19 at a total cost of \$1,040,906 which would be spread out over the remaining term of the 1K Pooling contract.
- (7) The cost of B&C Agent is based on the cost of the interim Welch LLP contract.
- (8) The expense for the Data Collection Agent is based on estimate of costs by USAC for the 2011 calendar year.
- (9) The cost of the annual operations audit is based on the cost of the prior year's history of billing from Ernst & Young LLP
- (10) Bank fees are an expense to the Fund.
- (11) The budget allowed \$300,000 for carrier audits.
- (12) The allowance covers all accounts considered potentially uncollectible. This will be covered by the contingency allowance

NANPA FUND CURRENT AND FORECASTED LIABILITIES

| | | | | Current _ | | | | | | | |
|--|----------|--------|-------|---------------|---------------|---------------|---------------|---------------|---------|---------------|---------------|
| | | | | <u>May-11</u> | <u>Jun-11</u> | <u>Jul-11</u> | <u>Aug-11</u> | <u>Sep-11</u> | Oct-11 | <u>Nov-11</u> | <u>Dec-11</u> |
| NEUSTAR - NANPA Administration contract | | | | 130,417 | 131,000 | 131,000 | 201,000 | 131,000 | 131,000 | 131,000 | 131,000 |
| - Payment authorized by the FCC on May 3/11, received by Welch May 3/11 | | | | | | | | | | | |
| April 2011 | 136,7 | '90 | | | | | | | | | |
| - Authorization by the FCC has not been received for payment | | | | | | | | | | | |
| May 2011 | | \$ 130 | 0,417 | | | | | | | | |
| | | \$ 130 | 0,417 | | | | | | | | |
| NEUSTAR - Block Pooling contract | | | | 185,365 | 185,365 | 185,365 | 183,490 | 181,614 | 181,614 | 181,614 | 181,614 |
| - Payment authorized by the FCC on May 3/11, received by Welch May 3/11 | | | | 100,303 | 100,000 | 100,000 | 100,430 | 101,014 | 101,014 | 101,014 | 101,014 |
| April 2011 | \$ 185,3 | 365 | | | | | | | | | |
| Authorization by the FCC has not been received for payment May 2011 | | \$ 18 | 5,365 | | | | | | | | |
| iviay 2011 | | | | | | | | | | | |
| | | \$ 185 | 5,365 | | | | | | | | |
| Welch LLP - Billing & Collection Agent - Payment authorized by the FCC on May 10/11, received by Welch Mat 10/11 | ′ | | | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 | 22,784 |
| April 2011 | 22,7 | 784 | | | | | | | | | |
| - Authorization by the FCC has not been received for payment | | | | | | | | | | | |
| May 2011 | | \$ 22 | 2,784 | | | | | | | | |
| | | \$ 22 | 2,784 | | | | | | | | |
| | | Ψ 2. | 2,704 | | | | | | | | |
| USAC - Data Collection Agent | | | | 4,915 | 4,500 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 | 4,917 |
| Payment authorized by the FCC on May 18/11, received by Welch Apr 4/11 | il | | | | | | | | | | |
| March 2011 | 6,2 | 182 | | | | | | | | | |
| April 2011 | 4,6 | 95 | | | | | | | | | |
| - Authorization by the FCC has not been received for payment | | | | | | | | | | | |
| May 2011 (estimate) | | • | 4,915 | | | | | | | | |
| | | \$ | 4,915 | | | | | | | | |
| Carrier audits | | | | - | - | - | | - | - | - | - |
| | | | | | | | | | | | |
| Ernst & Young LLP- Annual operations audit | | | | - | - | - | - | 38,000 | - | - | - |
| NEUSTAR - pANI administration | | \$ | | - | 200,000 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 | 62,289 |
| Bank Fees | | | | - | - | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 | 1,800 |
| | | | | | | | | | | | |
| Total | | | = | 343,481 | 543,649 | 408,155 | 476,280 | 442,404 | 404,404 | 404,404 | 404,404 |

Deliverables Report

Distributing invoices

The monthly invoices for carriers were mailed May 12, 2011.

Processing Payments

Payment information from the lockbox service at Mellon Bank is received every Monday for the prior week's deposits. The deposit information is recorded on either Monday or Tuesday each week.

Late/Absent Payments

Statement of accounts were mailed out for receivable balances under 90 days old on May 4, 2011.

FCC Red Light Notices

There were no delinquent accounts sent to the FCC for collection and submission to the Red Light Site. There were no payments received from the FCC.

Complaints/Queries

All queries are directed to a voice mailbox. The information is transferred to an Access database. The date, nature of call, name of caller, Filer ID, who responded and on what date and the resolution is tracked. Calls are responded usually within 3 business days. 6 calls were received in May. Most calls were questions about the invoice received, how to pay, request for copies of invoices, change of address and requesting a W9.

Staffing Changes

Nothing new to report.

Contract Renewal

The contract expired October 1, 2009. Welch LLP is on the USGSA list. Welch LLP received a 6 month interim contract with the same terms as the expired contract including the contract amendment. The interim contract has been extended to July 31, 2011.

Accounts Receivable

The old receivables are gradually being cleared up as USAC identifies and verifies companies that are inactive. We have received procedures from the FCC as to how to apply for approval to write off debt. This has to be done on an individual carrier basis. The FCC has to approve each request for write off.

19 write off packages were prepared and sent to the FCC in July requesting approval for write off. FCC has not approved these yet. An additional 8 write off packages were prepared and sent to the FCC in September. Approval has not been received yet.